



Updated 5/17/04

NOTICE OF PUBLIC MEETING
Pursuant to Iowa Code 21.4
Department of Administrative Services
TECHNOLOGY CUSTOMER COUNCIL
Tuesday, May 18, 2004
1:00pm – 3:00pm
Hoover, 4th Floor Conference Room

1. Review and Approve Minutes

Steve Mosena

2. DAS Director Updates

Mollie Anderson

3. FY06 Common Directory Information

Denise Sturm and Lorrie Tritch

4. I/3 Rate Methodology

- Mainframe cost reductions
- Span of control
- Alternate methods of charging
- Personnel counts and classifications
- Cost of implementation
- Samples and pros/cons
- Feedback from Financial User's Network

Denise Sturm and Sharon Sperry

5. Other Discussion

- Draft complaint resolution process
- Three year term proposal
- Selection of new members

Steve Mosena

7. Next Meeting Date and Agenda Items

Steve Mosena